



# Operating Instructions

Citaro, Citaro G (Right Hand Drive)

***CITARO***



Mercedes-Benz

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## The use of symbols and their meanings

### The use of symbols and their meanings

Safety precautions and other important information are highlighted by symbols.

In addition to the instructions provided herein, all generally applicable safety and accident prevention regulations must also be observed, e.g. in Germany, the rules and regulations of the institutions for statutory accident insurance and prevention.

Instructions and information printed on the packaging for components, tools and operating fluids must also be observed.

Where information and instructions are to be observed, it is assumed that the user information contents are intended only for persons who are suitably qualified to carry out the tasks by nature of their education, training and experience.

These persons should, at the same time, be able to identify risks that may arise in the undertaking of their tasks and take the necessary measures to avoid them.

Meaning of symbols:

### Useful advice or other information that might be helpful



Useful advice

### Warnings of damage to property to draw attention to potential risks and damage to the vehicle



Warning of damage to property

### Note on possible consequences for persons, property and the environment if the danger materialises or the warning note is ignored



Warning

### Hazard warning signifying danger to health, your life or the endangering of the health and life of other persons



Danger

### Environmental notes provide information on environmentally responsible conduct or disposal



Environmental protection

### Reference to more detailed and additional user information



Reference

## Operation of mobile phones and two-way radios without an exterior aerial

### Operation of mobile phones and two-way radios without an exterior aerial

#### Mobile communications equipment

We advise against making or receiving telephone calls in buses not equipped with an exterior aerial as the operation of radio transmitters, which include but are not limited to radio telephones (mobile phones), may cause inadequately shielded equipment (cardiac pacemakers included) to malfunction.

#### Warning of damage to property

If a mobile phone, radio system or fax machine is retrofitted in the bus in a manner that does not comply with Evo-Bus installation specifications, the operating permit for the bus could be invalidated (EU Directive 95/54/EC).

#### Note

Older peripherals (e.g. ticket-printing machines, ticket-cancelling machines, destination displays, etc.) that are still used in new buses must comply with the

technical requirements of EC Directive 72/245 EEC.

#### Note

Please observe local legal requirements governing the use of mobile phones or on-board telephones/intercoms in force in the country of vehicle operation.

### Care and cleaning

- ▶ You will find further instructions and notes on caring for and cleaning your bus in the “Operation” section.

#### Note

The following stipulations for exterior cleaning must be observed: Use a sufficient amount of fresh water. Dry rubbing between washing brushes and the vehicle must not be allowed to occur.

Preclean heavily soiled components.

The polishing of lighting equipment with commercially available care products is not permitted. The use of polyethylene fibres as a brush material is not permitted. Recommendation: Use brushes made with textile fibres or foam.

**Towing** **Warning**

Fingers and hands could become trapped when the bumper corner piece and front flap are being folded up. There is a risk of injury. For this reason, do not place fingers or hands between the bodywork and the bumper corner piece or front flap when folding.

 **Note**

Only authorised specialists are permitted to tow away broken-down buses. The rules and regulations in the country concerned must be observed.

 **Warning of damage to property**

If it is suspected that transmission damage has occurred, the propeller shaft or drive shafts must be removed by an authorised specialist. The oil that escapes during removal of the drive shafts must be captured and the hubs must be sealed oil-tight. In the event of propeller

shaft removal, the screws on the flanges must be secured against movement.

 **Note**

As long as no transmission damage has occurred, it is possible to tow the bus observing the following conditions: Transmission in neutral (position N). Maximum permissible distance: 10 km (Voith Diwa transmission) or for maximum of 2 hours (ZF Ecolife transmission). Maximum permissible speed: 25 km/h; maximum of 5 km/h at temperatures below  $-15^{\circ}\text{C}$ .



Operating/malfunction displays: brake system

“Parking brake applied” indication display (A)



M54.00-2777-71

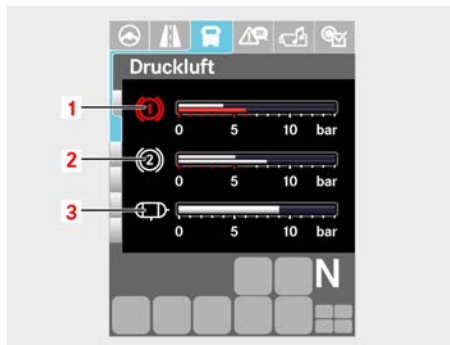
Bus stop brake/drive-off lock malfunction



If this symbol is displayed, either the bus stop brake is defective or the emergency

release switch of the bus stop brake has been operated.

“Brake circuits 1 and 2 supply pressure” indication display



M54.00-2526-71

Screen display: Supply pressure available in brake circuit 1 too low.

**i** Note

Red warning level.

Brake pad wear



An overly worn brake pad is indicated on the instrument cluster display screen by a service notification and a yellow warning level malfunction alert.

**!** Warning of damage to property

The braking characteristics of the bus may change if a yellow warning level malfunction relating to the brake system is shown on the display screen. Adopt a particularly cautious driving style. Have the malfunction rectified as soon as possible by an OMNIplus Service Partner.

**Refuelling (diesel fuel)**

The bus is equipped with a 2-tank installation. The fuel tanks are interconnected through their bases by a fuel line. The bus can be refuelled from either side.

The addition of flow improvers is not permitted.

**i Note**

In the case of winter-grade diesel fuels with an operating reliability of  $-20\text{ }^{\circ}\text{C}$  and below, the addition of a flow improver would not contribute to any further improvement in low-temperature characteristics because these fuels are already saturated with flow improvers.

Switch off the engine and auxiliary heating before refuelling. Turn the ignition starter switch back to position 0. Park the bus on a level surface.

Cleanliness is of utmost importance when refuelling. Do not leave cotton rags or cloths in the vicinity of the open filler neck.

Close the fuel tank properly once filling is complete.

**! Warning of damage to property**

Refuel using only commercially available, sulphur-free diesel fuel complying with European standard EN 590 as revised from 2010 onwards (max. 0.001 % sulphur by weight). Fuels containing more than 0.001 % sulphur by weight or other types of fuel such as marine diesel fuel, heating oils or fatty acid methyl ester FAME (biodiesel fuel) are not permitted. These types of fuel would cause irreversible damage to the engine and BlueTec@6 exhaust gas aftertreatment system and considerably reduce expected service life.

**! Warning**

Fuels are highly flammable. If fuel is handled incorrectly, there is a risk of fire and explosion. Fire, naked flames, smoking and formation of sparks must absolutely be avoided. Make sure that no fuel comes into contact with the hot exhaust system. Before work is carried

out on the fuel system, switch off the ignition and the auxiliary heating. Wear protective gloves when refuelling.

**! Warning**

Fuels are toxic and harmful to health. There is a risk of injury. Fuel must not be ingested or allowed to come into contact with skin, eyes or clothing. Avoid inhaling fuel vapours. Keep children away from fuels. If persons do come into contact with fuel, observe the following: Wash fuel off skin immediately with soap and water. If fuel gets into the eyes, rinse them out immediately and copiously with clean water, and seek medical attention without undue delay. If fuel has been ingested, seek medical attention without undue delay. Do not induce vomiting. Change out of contaminated clothing immediately.

 **Note**

AdBlue® freezes at a temperature of approximately -11 °C. The bus is equipped with an AdBlue® preheating system as standard. Winter operation is therefore guaranteed, even at temperatures of below -11 °C.

Disposal of AdBlue®

 **Environmental protection**

AdBlue® is biologically degradable. Unless it is handled properly, however, AdBlue® constitutes an environmental hazard. Do not allow AdBlue® to enter the sewerage system, surface water, groundwater or soil in significant volumes. Observe country-specific legislation and requirements governing the disposal of AdBlue®.

AdBlue® additives

 **Warning of damage to property**

Do not add any additives to AdBlue®. Do not dilute AdBlue® with tap water. Doing so could destroy the exhaust gas cleaning system. Damage to the exhaust gas cleaning system caused by additives or tap water will invalidate the warranty.

AdBlue® purity

 **Note**

It is prohibited to return to the tank any AdBlue® that has been pumped out, e.g. during a repair, because the purity of the liquid would no longer be guaranteed.

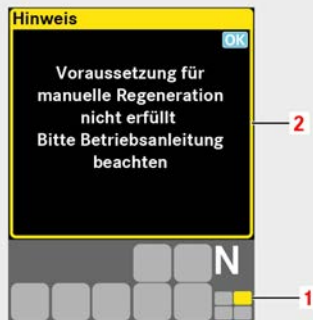
## Diesel particulate filter regeneration functions

### **i** Note

Regeneration will be aborted automatically if you deselect transmission neutral position, release the parking brake or activate the regeneration inhibitor by pressing the lower section of the “Regeneration inhibitor” pushbutton.

### **i** Note

Engine speed drops to idling speed if the process is aborted.



M54.00-2504-71

A note (2) appears as a pop-up to inform you that the operating conditions for

manual regeneration have not been fulfilled.

Regeneration cannot be started unless all necessary operating conditions have been fulfilled, e.g. engine oil or exhaust gas temperatures sufficiently high.

If the display screen prompts manual regeneration at low outside temperatures, start the regeneration process before the vehicle is parked. If you were to park the vehicle without initiating regeneration, you would not be able to start the regeneration process manually until after a subsequent engine warm-up phase. If you were to park the vehicle without initiating regeneration and the AdBlue® were frozen, you would not be able to start the regeneration process manually until after a thawing period of up to 60 minutes.

### Diesel particulate filter (DPF) malfunction displays



M54.00-2502-71

Exhaust gas aftertreatment malfunction (2), yellow warning level (1).

### **!** Warning of damage to property

Ignoring a malfunction in the exhaust gas aftertreatment system could result in irreparable damage to components. For this reason, have malfunctions rectified immediately by an OMNIplus Service Partner.

### Ramp request



#### Note

Precondition: Electrical system ON.



M54.00-2487-71

- ▶ Press pushbutton (1).
- ◁ A signal sounds.



M82\_00-0005-01

- ◁ “Bus stopping” or “Stop” (2) on the passenger information screen lights up.



- ◁ The “Wheelchair” symbol is displayed on the display screen.
- ◁ If a ramp is fitted, the “Wheelchair” symbol goes out after the door with the ramp has closed.

## Care/cleaning of fabric covers

 **Warning**


To avoid personal injuries and damage to the vehicle, observe the general information/safety precautions in this section.

 **Note**

Regular care and basic cleaning help to maintain the value and high-quality appearance of fabric covers. For this reason, carry out basic cleaning regularly. Carry out basic cleaning more regularly if necessary, depending on use and the level of dirt.

**Basic cleaning - weekly**

1. Vacuum the covers thoroughly along the nap of the fabric.


 **Warning of damage to property**

Do not use rubber vacuum nozzles or rubber attachments. These could pull threads out of the upholstered covers.

2. Using a soft brush, brush the fabric along the nap.

**Basic cleaning - every six months**

1. First carry out the weekly basic cleaning.
2. Work up a foam from a mild, lukewarm soap solution (e.g. from a mild-action detergent).
3. Apply the foam evenly over all the covers using a soft, slightly damp sponge.
4. Wait until the freshly cleaned covers are completely dry.

 **Warning of damage to property**

The covers must be completely dry before they are sat on again. Permanent pressure marks could otherwise form.

5. Brush along the nap of the fabric using a soft brush, without applying pressure.

**Removing stains** **Warning of damage to property**

Remove dirt as soon as possible to prevent permanent stains or damage to the covers.

1. Remove as much dirt as possible using a lint-free cloth.
2. Using a soft sponge, work a mild, lukewarm soap solution into the dirt in circular movements from the outside in. Exert gentle pressure in the process.

 **Note**

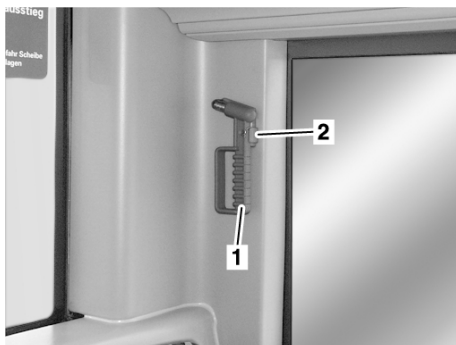
Always clean up the dirt from the outside in to prevent it from being dispersed in the fabric.

3. Mop up the soap solution using a clean, soft sponge.
4. Wait until the freshly cleaned areas are completely dry.

Pos.	Object description	Page
1	Switches in the left-hand section of the cockpit	
2	Light switch	
3	Instrument cluster	
4	Switches in the right-hand section of the cockpit	
5	Left-hand steering wheel buttons	
6	Right-hand steering wheel buttons	
7	Steering column switch for light and wiper functions	
8	Horn (air horn/electric horn)	
9	Air vent	
10	Driver's area side compartment	
11	Parking brake	
12	24 V socket	

Pos.	Object description	Page
13	Heating/ventilation/air-conditioning control panel	
14	DTCO tachograph	117

Pos.	Object description	Page
1.1	Audio system switch	
1.2	Communications technology compartment lighting switch	
1.3	Video manual/automatic switch	
1.4	Reversing camera washer system switch	



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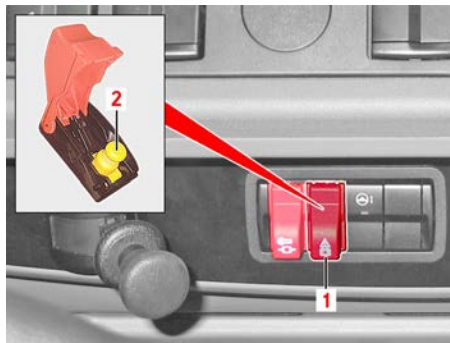
- ▶ Release emergency hammer (1) (tamper-evident seal) and remove it from bracket (2).
- ◁ The emergency hammer is ready for use.

## Switching off the on-board power supply/network using the master safety switch (option)

## Switching off the on-board power supply/network using the master safety switch (option)

 **Warning**

Do not operate master safety switch (1) or (3) except in an emergency and only with the bus stationary. When the batteries are disconnected from the on-board power supply/network, the engine will cut out if running and electrical and electronic systems will be switched off. The steering would lose power assistance, and other important assistance systems as well as the vehicle lighting would be inoperative. The vehicle would no longer be roadworthy, and would now be difficult to steer. Risk of accident. The hazard warning lamps remain functional and some lights of the interior lighting switch on.



M54.00-2772-71

- ▶ Open switch cover (1).
- ▶ Pull switch (2).
- ◁ The power supply is disconnected.

 **Note**

The engine stops running.

All the consumers are isolated from the batteries. The following consumers might not be affected, depending on the vehicle: Hazard warning lamps with indicator, tachograph and emergency lighting

 **Note**

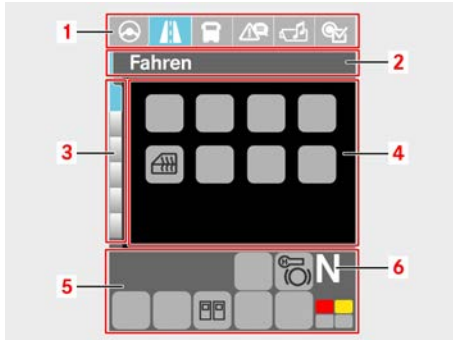
Before the vehicle is put back into service, switch off the master safety switch and secure the cover with wire and a tamper-evident seal.

 **Note**

If switch (3) is fitted and has been operated, it will be necessary to re-engage it by turning.

## Display screen layout (description)

## Display screen layout (description)



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## 1. Display field for main menus

The display screen comprises five basic elements:

 Note

Display field (1) shows the main menus. The active main menu appears in light blue.

## 2. Title bar

In title bar (2), the name of the active menu window is displayed.

## 3. Display field for submenus

Display field (3) shows the submenus. The active submenu appears in light blue.

## 4. Menu/event window display area

Display area (4) can show menu dialogues, malfunctions, functions and further information on malfunctions.

## 5. Status area

Status area (5) shows: Current gear range (6), icons of operating notifications and driving systems.

## Menu structure of the display screen in the instrument cluster

## “Einstellmenü” (Settings menu) sub-menu



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Under “Grundeinstellungen” (Basic settings) in the “Einstellmenü” (Settings menu) sub-menu, the → button can be used to display and change the time and the 24 h format. In the units dialogue box, it is possible to choose from various units of measurement: metric, imperial, US and user-defined settings are available.

 **Note**

(1) Indicates that options are available.

## “Sprache” (Language) sub-menu



M54.00-2442-71

In the “Sprache” (Language) sub-menu, it is possible to select the preferred language setting.

 **Note**

Pressing the OK button on the steering wheel opens the settings menu for various languages.

## Selecting a language



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Navigate to the preferred language. When it is highlighted blue, confirm the selection using the OK button.

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## Combined automatic/manual kneeling (option)

## Combined automatic/manual kneeling (option)



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- ▶ Pressing the lower section of kneeling pushbutton (1) with the door closed preselects automatic kneeling and the function light in the kneeling pushbutton flashes. With the door closed, kneeling starts when the door pushbutton is pressed or a door opening request is issued by the automatic door system. The function light in the kneeling pushbutton lights up constantly once the bus has reached kneeling level. If the kneeling pushbutton is not pressed until the door

is open, lowering takes place as for manual kneeling.

**i Note**

Depending on the vehicle configuration, one-sided lowering may be possible even with doors open.

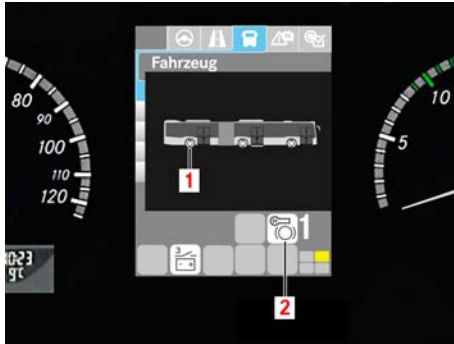
**i Note**

Depending on the equipment specification, the bus is raised automatically when the automatic door system has been switched off, any ramp fitted has been retracted and the final open door has closed.

To raise the bus to normal level in an emergency (e.g. failure of automatic door system), briefly press the upper section of pushbutton (1).

**i Note**

The indicator in pushbutton (1) lights up in the event of reverse movement or if lowering stops prematurely.



M54.00-2776-71

- ▶ To deactivate the bus stop brake:
  - ◁ Release the brake pedal
  - ◁ Depress the accelerator pedal
  
- ▶ On the display screen, bus graphic (1) changes and icon (2) goes out.

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<b>Grammer driver's seat controls</b> . . . . .	<b>183</b>
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<b>Cruise control</b> . . . . .	<b>195</b>
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in white as an operating display in the lower permanent display field.

- ▶ Briefly press button (6) or (8) to increase or reduce the set cruising speed in increments of 0.5 km/h.
- ▶ Press and hold button (6) or (8) to increase or reduce the set cruising speed in increments of 5 km/h.
- ▶ Press "OFF" button (1).
- ◁ Combined drive/brake cruise control is deactivated.

### Note

The driving system's operating display symbol in the lower permanent display field of the display screen appears in grey again. The previously set speed remains stored, also appears in grey and can be resumed by use of button (8).

It is possible to exceed the stored limit speed, e.g. when overtaking. To do this, depress the accelerator pedal briefly beyond the full-throttle position as far as the stop (kickdown). As soon as the overtaking manoeuvre is over, release the accelerator pedal briefly and depress

it again. This will reactivate the set limit speed.

If the bus is travelling faster than the stored limit speed at this time, the bus will be decelerated automatically by the retarder.

- ◁ Cruise control will also be deactivated:
  - ◁ - if the bus is braked by means of the service brake and cruise control is currently in operation.
  - ◁ - if the speed of the bus drops below 15 km/h, in which case a short warning signal will sound. The speed set remains stored.
  - ◁ - if the transmission is shifted to the neutral position for longer than 5 seconds. A short warning signal will sound.

### Control panel overview

#### Note

Climate control for the passenger compartment takes place automatically based on specified temperature, outside temperature, engine coolant temperature and inside temperature. When the air-conditioning system is active (air-conditioning compressor engaged), this is indicated by a symbol (snowflake).

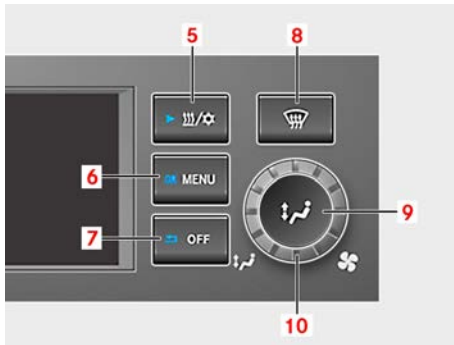
### Display status bar “icon bar”

 **Note**

Generic indication displays are shown in the status bar (icon bar).

## Manually adjusting the blower speed in the driver's area

### Manually adjusting the blower speed in the driver's area



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- It is possible to adjust the blower speed by turning rotary control (10).



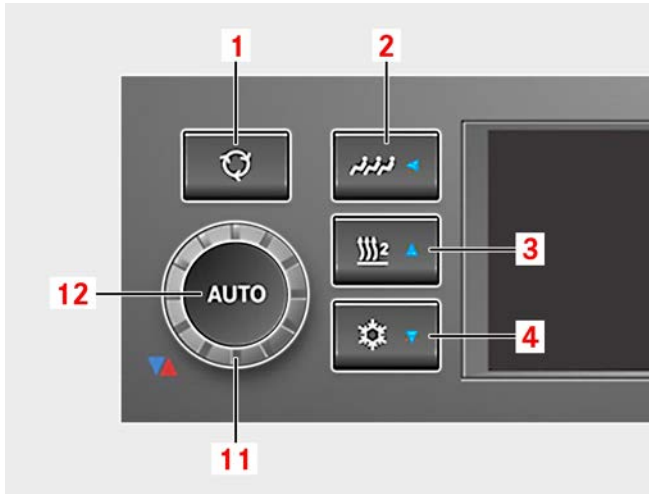
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- The dot on the adjuster bar moves along from bottom left to top right.

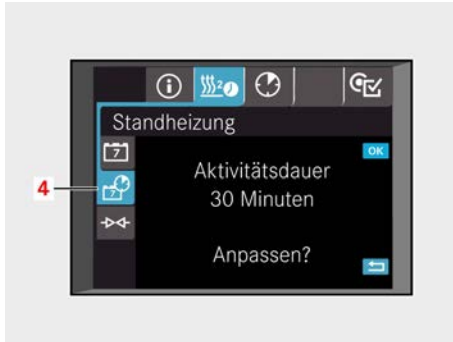


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- The blower speed currently set (1) is displayed as an event notification on the display screen.



## Programming auxiliary heating switch-on times (option)



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- ▶ In submenu (4), it is possible to preselect an activation period of 10 to 120 minutes.



M83.00-1001-71

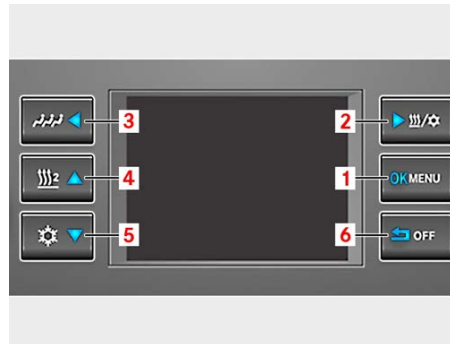
- ▶ Select Aktivieren (Activate) (1).



M83.00-1005-71

- ▶ In submenu item (5), it is possible to determine which heating circuits are included in the timer-controlled activation of the auxiliary heating.
- ◁ The following options are available for selection:

- ▶ • Engine only



M83.00-1052-71

- ▶ Confirm with OK button (1).

### **i** Note

To improve the starting performance of the engine, only the engine circuit is heated.

- ◁ • Engine and driver's station

## Opening/closing the doors from the inside

## Opening/closing the doors from the inside

**i Note**

Precondition: Bus stationary, electrical system ON.

**! Warning**

Persons could fall out of the vehicle if the doors are open. There is a risk of injury. For this reason, do not drive if the drive-off lock has been emergency-released, and only drive with the doors closed. Open doors only at bus stops and with the bus stationary, i.e. use door enabling pushbutton (5) to initiate opening.

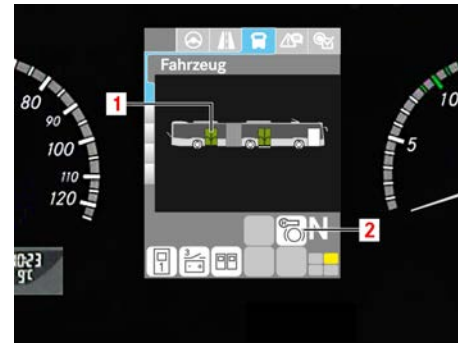


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- ▶ Press one of pushbuttons 1 to 3.

**i Note**

The relevant door(s) open(s), the indicator lamp in the pressed pushbutton lights up.



M54.00-2784-71

**i Note**

The following appears on the display screen: “Drive-off lock/bus stop brake (2) activated”, “Door 1 open”, enabled status active for all doors (1).

## Protection against entrapment in the door opening direction

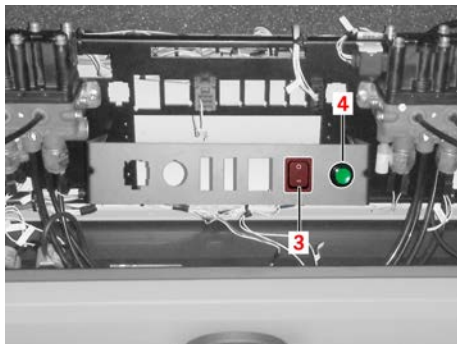
## Protection against entrapment in the door opening direction



M54.00-2483-71

**i** Note

If a door leaf makes contact with an object when opening, this door leaf is switched to reduced-power pushback. The indicator lamp in the pushbutton for the respective door (1/2/3/4) flashes. In the case of pneumatic doors, the door then continues to move in the opening direction with reduced force.



M54.00-2496-71

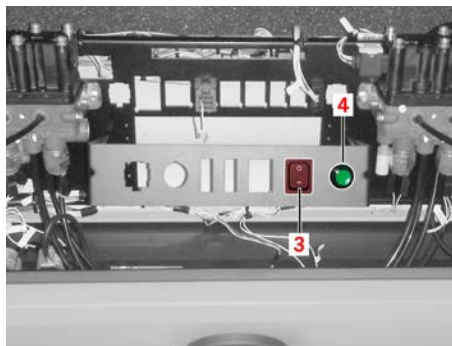
- ▶ Release workshop pushbutton (4).

### **i** Note

Do not release workshop pushbutton (4) until the flashing sequence is completed (once at door 1, twice at door 2 and three times at door 3, etc.).

- ◀ The door has been taught in in the closing direction.

**i** Note  
For pneumatic doors, repeat the teach-in process in the opening direction.

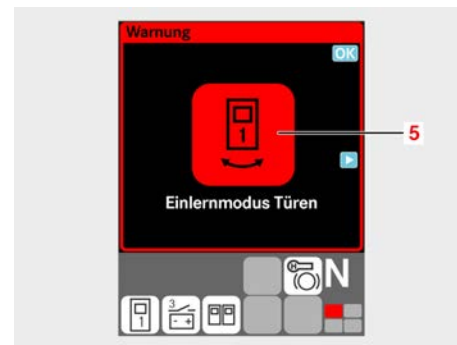


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- ▶ After teach-in, press switch (3) to position "0".

### **i** Note

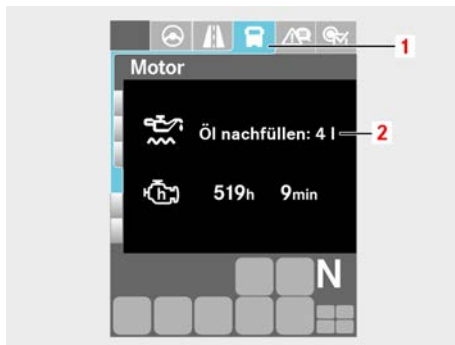
The taught-in values are stored in the control unit.



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- ▶ Message (5) on the display screen goes out.
- ◀ Operate the respective door.

## Top up engine oil



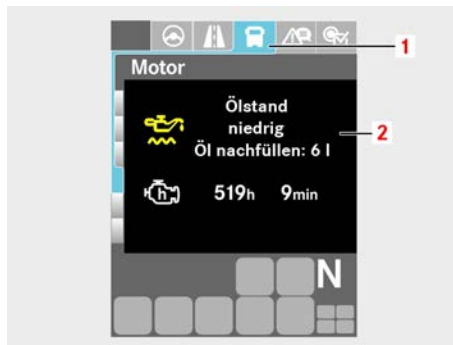
M54.00-2567-71

If the engine oil level is low, this is indicated by a symbol and the message “Öl nachfüllen: 4l” (Top up oil: 4l) (2). (Actual top-up amount in the example: 4 litres.)

**!** **Warning of damage to property**

The amount required should be added within the next 200 km.

## Engine oil level low



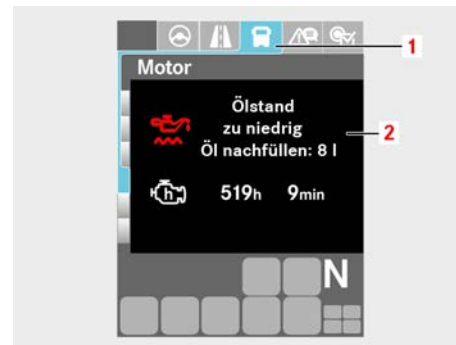
M54.00-2563-71

If the engine oil level is low, this is indicated by a yellow symbol and the message “Ölstand niedrig Öl nachfüllen: 6l” (Oil level low Top up oil: 6l). (Actual top-up amount in the example: 6 litres.)

**i** **Note**

The event is also signalled by a yellow warning level alert.

## Engine oil level too low



M54.00-2564-71

If the engine oil level is too low, this is indicated by a red symbol and the message “Ölstand zu niedrig Öl nachfüllen: 8l” (Oil too level low Top up oil: 8l). (Actual top-up amount in the example: 8 litres.)

**!** **Warning of damage to property**

The event is also signalled by a red warning level alert.

→

[bar] Tyre pressure in bar



Tyre size 275/70 R 22.5, load index 148



Axle load for single tyres in kg



Axle load for twin tyres in kg



Axle load/tyre pressure rating for public transit buses operated in urban traffic, including journeys involving longer distance routes, e.g. in order to service suburbs and neighbouring towns, provided the average speed does not exceed 40 km/h



Axle load/tyre pressure rating for public transit buses required to operate at road speeds up to a maximum of 60 km/h



Axle load/tyre pressure rating for excursions and touring services

→



Note

The values listed in the table are recommended values for tyre size 275/70 R 22.5, load index 148. For specific or unusual operating conditions, please contact the tyre manufacturer concerned.

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## Safety measures to be taken in the event of a flat tyre or a wheel change

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 **Warning**

If the vehicle suffers a breakdown or accident in flowing traffic, road users approaching from behind could drive into the scene of the accident. You and passengers could be seriously or fatally injured. For this reason, park the bus as far away from the traffic flow as possible. Switch on the hazard warning lamps. If necessary, urge all passengers to disembark and direct them to a place of safety (e.g. behind the crash barrier). Position a warning triangle and hazard warning light at a suitable distance. Observe the legal requirements of the country concerned.



## Working on the electrical system and electrical fuses

## Working on the electrical system and electrical fuses

The following safety measures must be strictly observed:

**Warning**

There is a risk of accident and fire. Work on the electrical system requires comprehensive specialist knowledge. If carried out incorrectly, repairs, conversions or retrofits could lead to failures of important vehicle systems and/or the breakout of a vehicle fire.

## Electrical system

- - Before any work is carried out on the electrical system, switch off all consumers and disconnect the negative terminal clamps (-) of the batteries.
  - - Do not reconnect the negative terminal clamps (-) until all electrical lines have been reconnected correctly.
  - - Before you attempt to change a fuse, switch off all consumers and disconnect the negative terminal clamps (-) of the batteries.
- - Never attempt to bridge or repair fuses.
  - - Use only fuses of the specified amperage.
  - - Never exchange a fuse for a fuse that has a higher amperage
  - - Always rectify the cause of the malfunction before exchanging the fuse concerned.

**!** **Warning of damage to property**

Fitting the cover for the emergency exit requires specialist knowledge. For this reason, it is necessary to have the cover fitted by specialist personnel at an OMNIplus Service Partner following emergency operation.

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